HOW CAN CHILD CARE RESOURCE AND REFERRAL AGENCIES SUPPORT THEIR COMMUNITIES IN REOPENING?

CCR&Rs can use this infographic to guide those conversations and offer considerations

when reopening after the pandemic or transitioning back to daily operations.

All child care programs should follow the guidelines set forth by their state's licensing agencies, as well as consult with their local health department.

Programs that have been closed and will be reopening

Programs transitioning from Emergency Child Care for Essential Personnel to enhanced regular operations

updated guidance.

disinfection.

- Learn about new policies and protocols, e.g., those based on <u>CDC</u> recommendations and state licensing and subsidy requirements.
- Update program policies and procedures, including a child care program response plan, that cover infectious disease (see samples in <u>English</u> and <u>Spanish</u>).
- Train or connect staff with training about new policies, protocols and procedures.
- Source/Continue to source and restock food and supplies including extra cleaning supplies and Personal Protective Equipment (PPE).
- Meet <u>CDC recommendations</u>, e.g., social distancing, modified dropoff and pickup procedures, screening, face coverings and grouping strategies.

Maintain intensified cleaning and

Prepare to switch from temporary

licensing regulations to routine and

Maintain adequate staff-to-child ratios to ensure safety, as required by your state (enhanced, regular ratios may differ from emergency ratios).

Budget and learn more about program costs such as:

- Restocking/sourcing food and materials including personal protective equipment (PPE)
- Cleaning supplies and paper products
- Payroll

- · Recruiting and adding staff
- Modifications to the building
- Advertising
- Subsidy requirements (reimbursement for enrollment vs. attendance)
- Assess and modify staffing to address changes in ratios, grouping and ages of children in care.
- Reengage former staff and/or recruit new staff.
- Implement guidelines for staff at higher risk for severe illness.
- Implement a plan to ensure adequate ratios if staff members are sick and/or cannot work.
- Communicate program policy and procedure changes to families and staff (see samples in <u>English</u> and <u>Spanish</u>).

Notify licensing and subsidy agents and CCR&R agency that you are reopening.

Let previously enrolled families know that you are reopening. Understand that families may not want to or may be unable to immediately return, e.g., they may have sought care elsewhere, be fearful of returning to child care, or may have lost their jobs.

Recruit new families.

Assist families that are transitioning back to their previous child care arrangements (e.g., letter/documentation to previous program).

Notify licensing and subsidy agents and CCR&R agency that your program is transitioning.

Prepare and share communications for families (those that will be leaving, staying and returning) about the program's transition.

- Identify resources and strategies for self-care and stress management. Share with staff and families.
- Consider and respond to the social-emotional needs of children, families and staff.
- Partner with families and staff on talking with children about COVID-19.
- Connect families and staff with local comprehensive services of interest to them, e.g., assistance with food, housing, health, mental health, education, employment and <u>domestic discord</u>.
- Make <u>child abuse and neglect prevention resources</u> available to staff and families. Child care providers are mandated reporters of suspected child abuse and neglect.